

COLLABORATIVE JUSTICE SERVICES (CJS)

The goal of Collaborative Justice Services (CJS) is to provide jail diversion as an alternative to incarceration and effective discharge planning, linkage and referral to community resources for mentally ill offenders re-entering the community following their release from the Essex County Correctional Facility (ECCF) and Morris County Correctional Facility (MCCF). Services are designed to reduce the adjudication and incarceration of mentally ill consumers to municipal and county jails, decrease repeated criminal offenses and misdemeanor charges, and to increase access and linkage to mental health and social services for the offender following release.

CJS accepts community referrals from local police departments, municipal court, state prison, other criminal justice providers, community agencies, or any other legal organization. Services begin at the point of referral, and discharge planning starts the day of intake. CJS services are consumer-centered, and clients' strengths, needs, abilities and preferences are discussed. CJS uses the wellness and recovery model in order to implement individual service planning and advocate for decreased and or no days additionally served in the correctional facility. The goal is to create a therapeutic disposition rather than a correctional disposition and to decrease county or state time served. Additionally, CJS educates law enforcement officers regarding mental health issues at local municipal levels.

Personnel: CJS continues to benefit from staff retention. At the Essex campus, there are three Forensic Case Managers (FCM), one Administrative Assistant, and a Program Director (PD). All staff work within the jail and community. Staff complete intakes and develop discharge plans for eligible consumers incarcerated at Essex County Correctional Facility, released from municipal courts, county jails, or NJ State Prisons, referred from community providers, and/or are at risk of incarceration. At the Morris campus, there is one Program Director, and one Forensic Case Manager. Staff work within the jail and the community completing intakes and developing discharge plans for eligible consumers incarcerated in Morris County Correctional Facility. CJS staffing is culturally diverse and is representative of the persons served.

Caseload: As of June 30, 2024, CJS Essex had 40 active cases. Referrals were made by Essex County Correctional Facility (ECCF) Mental Health and Medical Departments, Essex County Office of Public Defenders, Essex County Probation, and Essex County Prosecutor's Office. Referrals were also made by various criminal justice personnel and community providers such as the Essex County Correctional Facility Social Service Dept., Justice Involved Services programs, state prisons, self-referrals, family members, and within our own organization. During FY 2024, referrals were made through the Morris County Prosecutor's Office, Morris County Correctional Facility, the Morris County Public Defender's Office, Community Connections, community referrals, and Morris County Probation Services.

Demographics: CJS provides services to residents of Essex and Morris counties who are 18+ years of age and have been incarcerated or who are at risk of being incarcerated. Additionally, CJS assists with discharge planning from state prisons. Individuals eligible for CJS services must have a severe and persistent mental illness (SPMI). CJS inclusionary criteria include DSM V diagnosis of the following disorders:

- (a) Schizophrenia;
- (b) Schizoaffective Disorder;
- (c) Bipolar Disorder;
- (d) Major Depression;

(e) Other Psychotic Disorders.

Performance Outcomes: Performance outcomes were measured and monitored through MHAEM's Quality Assurance Committee (QA). For FY2024, Essex CJS QA grid monitored consumers' recidivism to the jail within 30 and 90 days. The threshold indicates that less than twenty-five (25) consumers would not return to jail during this time frame and two (2) consumers were re-incarcerated within 30 and 90 days of their release. CJS QA grid also monitored consumers' recidivism to the jail within 60 days and 120 days. The threshold indicates that less than fifty (50) consumers would not return to jail during this time frame and only two (2) consumers were re-incarcerated within 60 and 120 days of their release.

In the Morris location, consumer's recidivism to jail within 30, 60, 90, and 120 days was monitored monthly. The threshold indicates that fewer than five consumers would return within 30 and 90 days, and less than ten consumers would return to jail within 60 and 120 days. During FY 2024, zero (0) consumers returned to jail within 30 days, zero (0) consumers returned within 60 days, zero (0) consumers returned within 90 days, and zero (0) consumers returned within 120 days.

This year, CJS Essex successfully diverted one (1) consumer from a state prison sentence. As a result of the jail diversions, a total of 2,343 days were reduced in our consumers' prison sentence and 19,950 days were reduced in our consumers' county sentence. CJS continues to monitor the cost-effectiveness for county costs. In FY2024, the program saved approximately \$2,952,600 in county costs, and \$346,764 in state costs. (Please note the approximate cost to house a county inmate daily is \$148.00). Based on the data gathered, CJS will continue to monitor time saved for consumers both for county and state time.

This year, CJS Morris was successful in working collaboratively with Morris County Correctional Facility as well as the Morris County Prosecutor's Office and the Morris County Public Defender's Office to link one (1) client to the Morris County Prosecutors Mental Health Program. As a result, staff successfully diverted consumers from a criminal sentence by approximately 1,642 prison days. For FY 2024, the program saved approximately \$243,016 in state costs.

Consumer Satisfaction Survey:

Essex

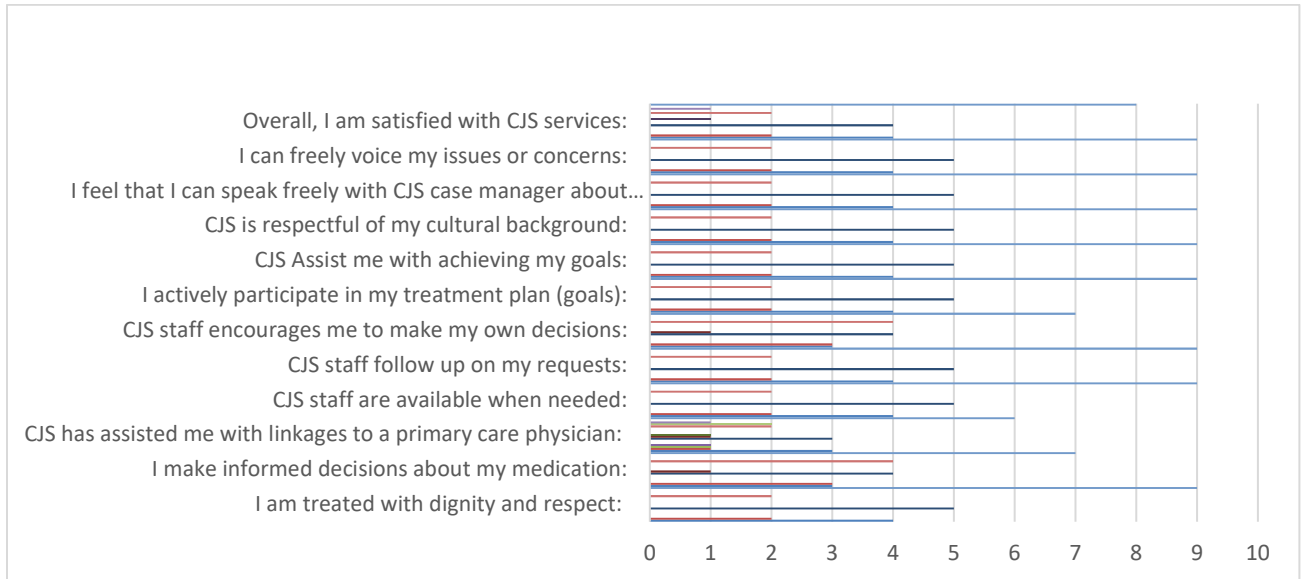
In Essex County, surveys were distributed and tallied to measure satisfaction. All consumers were informed that answers would remain confidential. Consumers were provided with a sealed envelope to protect anonymity and informed of several ways to return the surveys.

Approximately forty-two (42) surveys were delivered to consumers (hand-delivered, mailed and/or left at residence). Out of forty-two (42), seventeen (17) consumers responded. For the fiscal year, one hundred (100%) percent agreed that they were overall satisfied with CJS services.

Gender: Of the seventeen (17) consumers that responded to the survey; thirteen (13) were male (76%) and four (4) were female (24%).

Ethnicity: Of these seventeen (17) consumers, nine (9) identify as African-American (53%), zero (0) identify as Caucasian (0%), and five (5) identify as Hispanic (29%).

Age: The exact age of the consumers was collected. Of the seventeen (17) consumers, one (1) identified as being between 18-24 years of age (6%), seven (7) as 25-35 years of age (41%), four (4) as 35-44 years of age (24%), four (4) as 45-54 years of age (24%), and one (1) as 55-64 years of age (6%).



Morris

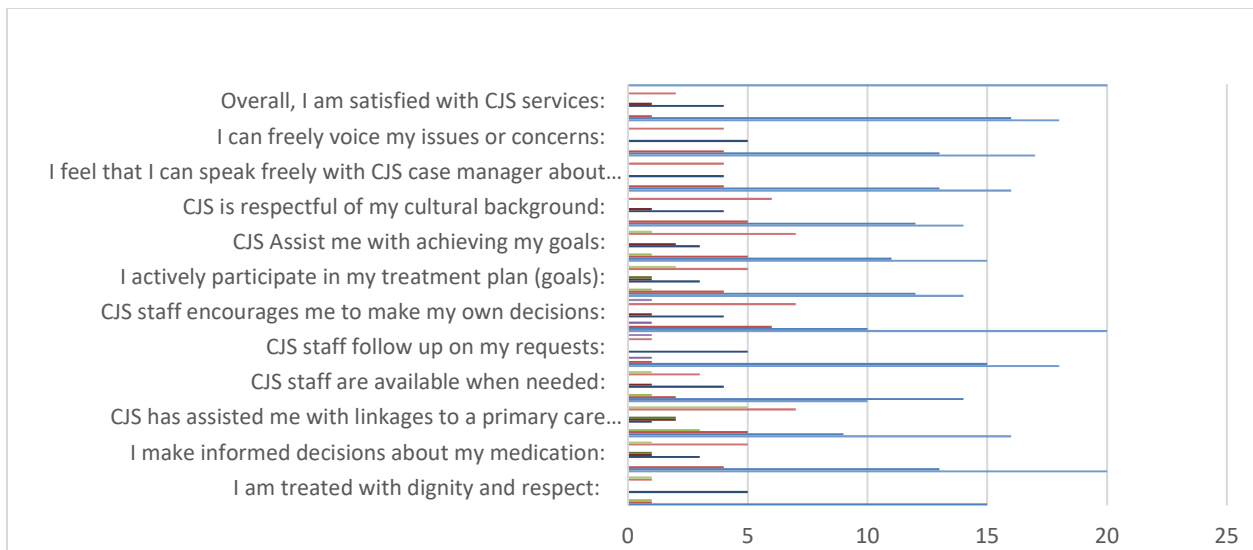
In Morris County, there were surveys distributed and tallied to measure satisfaction. All consumers were informed that answers would remain confidential. Consumers were provided with a sealed envelope to protect anonymity and informed of several ways on how to return the surveys.

Approximately ten (10) surveys were delivered to consumers (hand-delivered, mailed and/or left at residence). Out of the ten surveys, five (5) consumers responded. For the fiscal year, one hundred (100%) percent agreed that they were overall satisfied with CJS services.

Gender: Of the five (5) consumers that responded to the survey; four (4) were male (80%) and one (1) was gender non-conforming (20%).

Ethnicity: Of these five (5) consumers, two (2) consumers identified as Caucasian (40%), and three (3) as African American (60%).

Age: The exact age of the consumers was collected. Of the five (5) consumers, one (1) identified as being between 35-44 years old (20%), and four (4) as 45-54 years old (80%).



Highlights:

Essex

During FY2024, CJS staff were able to successfully link clients to 103 community resources.

CJS had a total of five (5) consumers in the Essex County Prosecutor’s Office Mental Health Diversion Program.

In May 2024, CJS Director toured Silver Lakes Hospital where Essex County Correctional Facility has 62 beds assigned to them for individuals needing stabilization.

In May 2024 CJS Director provided training on Trauma and Self-Care to Essex County during Mental Health Awareness Month.

CJS consumers, in collaboration with all other MHA adult programs, attended a Thanksgiving Dinner, the annual holiday party at Bloomfield Elks Lodge, and attended the annual consumer picnic at Eagle Rock Reservation in June.

CJS participated in the annual Consumer Achievement Awards ceremony held at Sandwiches Unlimited, acknowledging the success and progress of program clients. CJS had one consumer nominated to receive this year’s award.

CJS was able to successfully link four (4) consumers to DMV services via MHA onsite mobile DMV clinic.

During FY2024, Program Director alongside the Essex County Prosecutor’s Office provided four hours of Crisis Intervention Team (CIT) Training to approximately 125 law enforcement officers.

CJS staff attend the Civilian New Hire Training along with the Quarterly Civilian Training at Essex County Correctional Facility.

CJS Program Director participated in MHA’s first annual Resource Day at Raymour & Flanigan in Rockaway, NJ.

CJS collaborated with Division of Family Assistance and Benefits (DFAB) on having their mobile outreach workers come to the Essex County campus to assist individuals with applying for SNAP (known as food stamps) or Work First NJ (known as cash assistance). During FY 24, 22 individuals were successfully linked.

CJS Program Director assisted West Orange Co-Response program in training West Orange Police Officers on De-Escalation.

In May 2024, CJS Program Director attended a county wide informational presentation on the Mental Health Initiative.

Foothold Technology AWARDS system continues to assist Essex staff with maintaining accurate and organized record keeping as well as assist the Program Director with generating reports and monitoring CJS service delivery and outcomes.

Morris

During FY 2024, CJS staff were able to successfully link clients to 106 community linkages.

During FY2024, Program Director and Morris County Prosecutors Office provided 160 hours of Crisis Intervention Team (CIT) training to approximately 131 law enforcement officers.

In May 2024, Program Director participated in a roundtable discussion with Congresswoman Mikie Sherrill on improving mental healthcare in criminal justice settings and upon re-entry.

CJS Morris consumers, in collaboration with all other MHAEM adult programs, attended a picnic at Hedden Park, as well as a fall festival at the Morris Campus and holiday party held by Holiday Express at the Ukrainian American Cultural Center of New Jersey.

CJS was able to participate in the Annual Consumer Achievement Awards ceremony, held at the Morris campus, acknowledging the success and progress of program clients.

Foothold Technology AWARDS system continues to assist Morris staff with maintaining accurate and organized record keeping as well as assist the Program Director with generating reports and monitoring CJS service delivery and outcomes.

Trainings: CJS staff have attended several trainings throughout the year through Relias Learning. Training topics included but were not limited to: HIPAA for Healthcare Professionals, Corporate Compliance and Ethics, Cultural Diversity, Crisis Management, Defensive Driving, Safety in the Community, and Suicide Prevention.

Advocacy: Essex County participates in the following systems meetings in Essex County: System Review Committee (SRC), Professional Advisory Board (PAC/PACADA), Mental Health Initiative, Essex County Task Force and the Essex County Prosecutor's Office Mental Health Diversion Program. The above mentioned meetings are held on a bi weekly and monthly basis.

The Director of Morris County CJS also participates as a member of the Review Team for the Morris County Prosecutor's Office's Mental Health Diversion Program, Morris Crisis Intervention Team (CIT) Steering Committee, and the NJ State CIT Committee.

Morris and Essex County also collaborates with the Statewide CJS Director's meetings convened by the Department of Health and Addiction Services (DMHAS). The purpose of these meetings is to meet with counterparts in other counties to discuss ways to increase effectiveness of the program, review service delivery concerns, and to obtain needed updates on practices and protocols of the CJS program.

Morris and Essex County staff work closely with consumers to assist them in developing self-advocacy skills by keeping an open dialogue on various ways they can become involved in different levels of advocacy (i.e., Self-help centers, NAMI-NJ).

Upcoming Year Recommendations:

Essex

- CJS will continue to enhance clinical documentation through internal focus audits and by attending in-services.
- CJS Essex staff will work on increasing the total number of contacts with consumers, their families and service providers.
- Staff will continue to collaborate with Essex County Correctional Facility, Office of Public Defenders, Essex County Probation, and other community providers to increase referrals.
- Staff will continue to work on reducing gaps in the service system with increased linkages and smooth transitioning of services for the consumers reintegrating into the community.
- Program Director will continue partnerships and collaborations with courts and local police municipalities with the hopes of increasing the number of consumers referred for diversion by law enforcement and/or the court before arrest or at the time of initial detention/first appearance hearings.
- CJS Essex will work collaboratively with the Essex County Prosecutor's Office to provide CIT training to local law enforcement.
- CJS Essex will continue to conduct trainings and presentations as needed to those wanting to learn the role of CJS Essex, as well as to local law enforcement.
- CJS Essex will attend any relevant trainings to increase their knowledge in best practice measures.
- CJS Essex will continue to work collaboratively with the Essex County Prosecutor's Office to provide CIT training to local law enforcement.

Morris

- CJS Morris staff will work on increasing the total number of contacts with consumers, their families and service providers.
- CJS Morris will continue to work closely with the Public Defender's Office to increase collaboration for consumer success.
- CJS Morris will continue to collect data and will closely monitor all performance indicators.
- CJS Morris will continue to work with consumers to empower them to reach their goals.
- CJS Morris will attend any relevant trainings to increase their knowledge in best practice measures.
- CJS Morris will continue to conduct trainings and presentations as needed to those wanting to learn the role of CJS Morris, as well as to local law enforcement.
- CJS Morris will continue to work collaboratively with Morris County Correctional Facility to increase referrals.
- CJS Morris will continue to work collaboratively with the Morris County Prosecutor's Office to provide CIT training to local law enforcement.

Morris Mental Health Diversion (MMHD)(Morris)
Criminal Justice Reform (CJR)(Essex)

The Morris Mental Health Diversion (MMHD), under the umbrella of the CJS team, promotes recovery by engaging individuals, assessing their readiness for change, and linking them to mental health treatment, financial, housing, and other essential services. The team also provides advocacy and supportive counseling. The team partners with the Morris County Prosecutor's Office, Morris County Sheriff's Office, and Morris County Courts to divert eligible individuals away from the criminal justice system towards appropriate case management and mental health services as early as possible following an interaction with law enforcement. Individuals suspected or identified of suffering from a mental illness that caused or impacted the criminal behavior that led to criminal charges being filed might be eligible for the Morris County Prosecutor's Office (MCPO) Mental Health Diversion Program. Through this program with pre-trial intervention, and depending on the consumer's willingness to participate, their level of compliance, and other factors, pre-trial services may divert consumers from state prison, county jail, and/or a conviction. The objectives of the MMHD program is to reduce recidivism, help divert defendants from having or adding to a criminal history and/or serving a custodial sentence, and assist enrolled consumers in connecting to services that help them achieve their wellness and recovery goals.

The Essex Criminal Justice Reform (CJR) promotes recovery through engagement, assessment of readiness for change, and linkage of individuals who have mental health diagnosis who are approved for pre-trial release to mental health treatment, financial, housing, and other needed services. CJR is a consumer-centered outpatient mental health program that provides counseling, advocacy, case management, peer support and psychiatric services. The team partners with Essex County Superior Court, Essex County Municipal Courts, Essex County Correctional Facility (ECCF), Central Judicial Processing Court, Essex County Pre-Trial Services, Essex County Probation, and Essex County Public Defender's Office to reroute individuals away from the criminal justice system towards appropriate case management and mental health services as early as possible from their initial incarceration. Individuals who are suspected or identified of suffering from a mental illness and approved by pre-trial services to have appropriate charges are screened at ECCF by our team and set up with an assessment for treatment at CJR. CJR works closely with consumers to assist them with legal matters on the Superior and Municipal court levels. Additionally, due to Remand Court in Essex County individuals whose cases are downgraded are eligible for dismissal through Municipal Court. The objective of the CJR program is to reduce recidivism, assist with achieving a legal benefit i.e. dismissal or reductions of charges, help divert defendants from having or adding to a criminal history and/or serving a custodial sentence, and assist enrolled consumers to connect to services that help them achieve their wellness and recovery goals.

Personnel: At MMHD, there is one Program Director, one Administrative Assistant, one Peer Support specialist, two Forensic Case Managers (FCMs), and two Forensic Clinicians (LCSW/LPC). Staff work both within the jail and the community, completing intakes and developing discharge plans for eligible consumers incarcerated in Morris County Correctional Facility. MMHD staffing is culturally diverse and is representative of the persons served.

At CJR, there is one Program Director, one Peer Support Specialist, one Navigator Case Coordinator, and two Clinicians (LCSW/LPC). Staff work within the jail and the community completing screenings, intakes, and treatment for eligible consumers who are approved for pre-

trial release from Essex County Correctional Facility. CJR staffing is culturally diverse and is representative of the persons served.

Caseload: As of June 30, 2024, MMHD had 27 active cases. During FY2024, referrals for MMHD were made through the Morris County Prosecutor's Office, the Morris County Public Defender's Office, and Morris County Sheriff's Department (Community Connections).

As of June 30, 2024, CJR had 31 active cases. During FY2024, referrals for CJR were made through Essex County Correctional Facility, Essex County Public Defender's Office, Essex County Pre-Trial Services, and Central Judicial Processing Court.

Demographics: MMHD accepts individuals who are 18 years of age or older, who are mental health consumers not yet incarcerated but at risk for incarceration due to criminal involvement, or who are criminally charged adult residents of Morris County with a mental illness or a co-occurring mental illness and substance use disorder. Eligible individuals are;

- pending discharge or incarcerated in the Morris County Correctional Facility (MCCF) or
- released or charged on summons and are facing indictable charges.

CJR accepts individuals who are 18 years of age or older who have a positive mental health screening, and who are criminally charged adult residents of Essex County on pre-trial release with 3rd and 4th degree charges.

Performance Outcomes: Performance outcomes were measured and monitored through MHAEM's Quality Assurance Committee (QA). MMHD consumer recidivism to jail within 30, 60, 90, and 120 days was monitored monthly. The threshold indicated that less than five consumers would return within 30 and 90 days, and less than ten consumers would return to jail within 60 and 120 days. During FY 2024, zero (0) consumer returned to jail within 30 days, zero (0) consumers returned within 60 days, zero (0) consumers returned within 90 days, and zero (0) consumer returned within 120 days.

This year, MMHD was successful in working collaboratively with the Morris County Prosecutor's Office to successfully admit five (5) clients into the Morris County Prosecutors Mental Health Diversion Program. As a result, staff successfully diverted consumers from a criminal sentence by approximately 8,395 prison days. For FY 2024, the program saved approximately \$1,242,460 in state costs. (Please note the approximate cost to house an inmate daily is \$148.00).

CJR's performance outcomes were measured, as well as monitored through MHAEM's Quality Assurance Committee (QA). CJR consumer's recidivism to jail within 30, 60, 90, and 120 days were monitored monthly. During FY 2024, two (2) consumers returned to jail within 30 days, zero (0) consumers returned within 60 days, zero (0) consumers returned within 90 days, and one (1) consumer returned within 120 days.

CJR was successful in working collaboratively with Essex County Superior Court, Municipal Courts and Essex County Public Defender's Office to facilitate sixteen (16) case dismissals and fifty-seven (57) downgraded cases to Municipal Court. The cases dismissed represents 18% of our census and cases downgraded represents 64% of our census. In addition, fifteen (15) individuals have not received a positive legal outcome yet which represents 17 % of our census. These performance outcomes represent the possible legal benefit of enrolling in CJR.

Consumer Satisfaction Survey:

MMHD

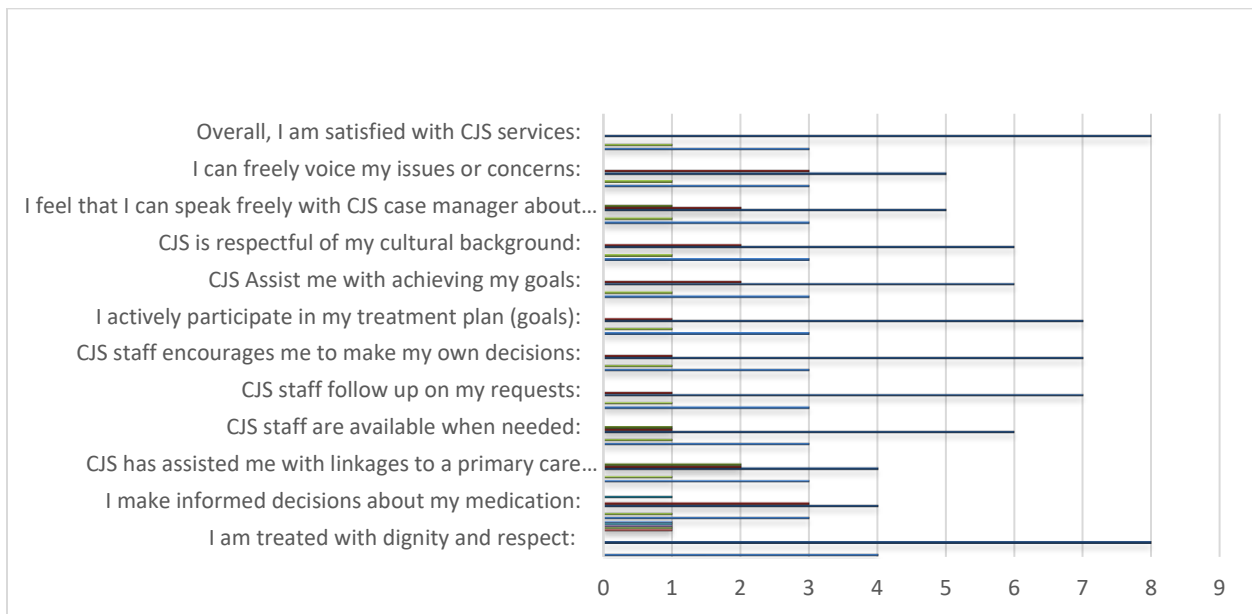
In Morris County, there were surveys distributed and tallied to measure satisfaction. All consumers were informed that answers would remain confidential. Consumers were provided with a sealed envelope to protect anonymity and informed of several ways on how to return the surveys:

Approximately fifteen (15) surveys were delivered to consumers (hand delivered, mailed and/or left at residence). Out of the fifteen surveys, eight (8) consumers responded. For the fiscal year, one hundred (100%) percent strongly agreed that they were overall satisfied with MMHD services.

Gender: Of the eight (8) consumers that responded to the survey; two (2) were female (29%), five (5) was male (71%), and one (1) preferred not to answer.

Ethnicity: Of these eight (8) consumers, one (1) consumer identified as African American (12%), five (5) identified as Caucasian (63%), and one (1) identified as other (25%), and one (1) preferred not to answer.

Age: The exact age of the consumers was collected. Of the eight (8) consumers, two (2) identified as being between 25-34 years old (25%), two (2) as 35-44 years old (25%), two (2) as 45-54 years old (25%), one (1) as 55-64 years old (12.5%), and one (1) as 65 and older (12.5%).



CJR

In Essex County, surveys were distributed and tallied to measure satisfaction. All consumers were informed that answers would remain confidential. Consumers were provided with a sealed envelope to protect anonymity and informed of several ways on how to return the surveys:

Approximately seventeen (17) surveys were delivered to consumers (hand delivered, mailed and/or left at residence). Out of the seventeen surveys, four (4) consumers responded. For the fiscal year, one hundred (100%) percent strongly agreed that they were overall satisfied with CJR services.

Gender: Of the four (4) consumers that responded to the survey; three (3) were male (75%), one (1) was female (25%).

Ethnicity: Of these four (4) consumers, three (3) consumers identified as African American (75%) and one (1) consumer identified as White/Caucasian.

Age: The exact age of the consumers was collected. Of the four (4) consumers, two (2) identified as being between 25-34 (50%), and two (2) identified as being between 55-64 years old (50%).

Highlights

MMHD

During FY24, MMHD staff were able to successfully link clients to 263 community linkages.

During FY24, Program Director and Morris County Prosecutors Office provided 160 hours of Crisis Intervention Team (CIT) training to approximately 131 law enforcement officers.

In May 2024, Program Director participated in a roundtable discussion with Congresswoman Mikie Sherrill on improving mental healthcare in criminal justice settings and upon re-entry.

During FY24, two consumers successfully graduated from the Morris County Prosecutors Mental Health Diversion Program, resulting in a full dismissal of their criminal charges.

During FY24, four (4) consumers successfully completed the MMHD's Anger Management Series.

During FY24, there were 5 new admissions into the Morris County Prosecutors Mental Health Diversion Program, and 6 new admissions to mental health probation.

During FY24, the program was able to utilize existing MMHD funding to expand into Sussex County to provide services for the Sussex County Prosecutors Mental Health Diversion Program, and successfully admitted one consumer during the fiscal year.

MMHD consumers, in collaboration with all other MHAEM adult programs, attended a picnic at Hedden Park, as well as a fall festival at the Morris Campus and holiday party held by Holiday Express at the Ukrainian American Cultural Center of New Jersey.

MMHD was able to participate in the Annual Consumer Achievement Awards ceremony, held at the Morris campus, acknowledging the success and progress of program clients.

Foothold Technology AWARDS system continues to assist Morris staff with maintaining accurate and organized record keeping as well as assist the Program Director with generating reports and monitoring MMHD service delivery and outcomes.

CJR

During FY 2024, CJR staff pre-screened 668 individuals utilizing the social determinants of health tool at Essex County Correctional Facility and completed 109 clinical assessments.

During FY 2024, CJR staff were able to successfully linked consumers to 99 community linkages.

During FY 2024, CJR in partnership with Superior Court of Essex County and Municipal Court of Essex County completed the process of getting Mental Health Municipal Diversion approved by the New Jersey Supreme Court in June 2024. Court Diversion is expected to start September 2024.

During FY 2024, Program Director met bi-monthly with Administrative Office of the Courts and Department of Mental Health and Addictions Services to collaborate together with other Jail Diversion Pilots.

During FY 2024, CJR continued the peer group for our consumers to increase coping skills and socialization.

In February 2024, Program Director presented to MHA's peer line workers on Cultural Humility.

In May 2024, Program Director presented to Legal Services of Northwest Jersey and Essex County Probation on Trauma, Mindfulness and Self Care.

In May 2024, Program Director presented to West Orange Police Department on mental health in partnership with West Orange Co-Response Program.

In June 2024, Program Director met with Essex County Judges along with Essex County Correctional to start an official collaboration with Silver Lakes Hospital in effort to prevent individuals with mental illness from languishing in jail without proper mental health support.

In June 2024, Program Director was able to become an Adult Mental Health First Aid Instructor.

CJR consumers, in collaboration with all other MHAEM adult programs, attended a picnic at Eagle Rock Reservation, as well as thanksgiving party and holiday party held at Bloomfield Elks Lodge.

CJR was able to participate in the Annual Consumer Achievement Awards ceremony, held at the Sandwiches Unlimited, acknowledging the success and progress of program consumers.

Foothold Technology AWARDS system continues to assist Essex staff with maintaining accurate and organized record keeping as well as assist the Program Director with generating reports and monitoring CJR service delivery and outcomes.

Trainings: MMHD and CJR staff have attended several trainings throughout the year through Relias Learning and the DOL Grant. Training topics included but were not limited to: HIPAA for Healthcare Professionals, Corporate Compliance and Ethics, Cultural Diversity, Crisis Management, Defensive Driving, Safety in the Community, and Suicide Prevention. CJR staff have also attended Essex Crisis Intervention Training and Civilian Training at the jail.

Advocacy: The MMHD Program Director participates as a member of the Review Team for the Morris County Prosecutor's Office's Mental Health Diversion Program, Morris Crisis Intervention Team (CIT) Steering Committee, and the NJ State CIT Committee.

Morris and Essex County staff work closely with consumers to assist them in developing self-advocacy skills by keeping an open dialogue on various ways they can become involved in different levels of advocacy (i.e., Self-help centers, NAMI-NJ).

Upcoming Year Recommendations:

MMHD

- MMHD staff will work on increasing the total number of contacts with consumers, their families and service providers.
- MMHD will continue to work closely with the Public Defender's Office to increase collaboration for consumer success.
- MMHD will continue to collect data and will closely monitor all performance indicators.
- MMHD will continue to work with consumers to empower them to reach their goals.
- MMHD will attend any relevant trainings to increase their knowledge in best practice measures.
- MMHD will continue to conduct trainings and presentations as needed to those wanting to learn the role of MMHD, as well as to local law enforcement.
- MMHD will continue to work collaboratively with Morris County Correctional Facility to increase referrals.
- MMHD will continue to work collaboratively with the Morris County Prosecutor's Office to provide CIT training to local law enforcement.

CJR

- CJR staff will work on increasing the total number of consumers served.
- CJR staff will work on increasing total number of contacts with consumer, their families and service providers.
- CJR will continue to work closely with Essex County program partners which includes Superior Court, Municipal Court, Central Processing Judicial Court, Pre-Trial Services, Public Defender's Office, and Probation to increase collaboration for consumer success.
- CJR will continue to collect data and will closely monitor all performance indicators.
- CJR will continue to work with consumers to empower them to reach their goals.
- CJR will attend any relevant trainings to increase their knowledge in best practice measures.
- CJR will continue to conduct presentations as needed to those wanting to learn about CJR.
- CJR will continue to work collaboratively with Essex County Correctional Facility to increase referrals.